SANITARY SEWER USER AGREEMENT

SYSTEM DESCRIPTON:
Covenants set forth in the sales agreement of the lots in this development include a provision for connection to the sanitary sewer system provided by United Services and operated by White Cloud Engineering and Construction Company. When building a home/business in this development, the landowner must contact White Cloud Engineering so that sanitary sewer service can be initiated. Upon signing this agreement and paying the connection fee, the user will have access to the system. **Sewer service available only when electric services available.**

The system consists of a septic tank for each home/business. The sewage from the home/business runs by gravity into this tank. Inside the tank is a pump which, as required, pumps and sends the tank effluent to the main processing facility. At the main processing facility, sewage is treated and processed according the Missouri Department of Natural Resources (DNR) standards.

The system is fitted with a small control box mounted on the wall of each home/business, the location of which is determined by the installer. The control box has an alarm light which indicates malfunction in the system. If there is a malfunction, or any other problem, home/business owner should call the emergency numbers immediately. The system is designed so that there is no danger of permanent system failure if repairs are made within 48 hours of notification. White Cloud Engineering is responsible for all such maintenance.

SYSTEM RESPONSIBILITIES:
The home/business owner is responsible for all repairs and maintenance of the system from the home/business to the septic tank.

The home/business owner is required to use the system in a responsible manner by placing only sewage of domestic strength in the system. The system is designed to handle normal waste, including cleaners and minor solvents. **Fuels, paints and industrial solvents are not permitted in the system**. If damage results from such use, home/business owner is responsible for expenses to repair or replace system.

The home/business owner, as a condition of sewer service, will grant easements without charge through property, and all access to maintenance personnel for inspection, repair and replacement of the pump and controls and periodic pumping of the septic tank.

United Services is responsible for the line between the septic tank and the treatment facility. All repairs and maintenance at the septic tank and from the septic tank to and beyond the lot property lines shall be the sole responsibility of United Services. United Services owns and operates the system through an agreement with White Cloud Engineering, who is responsible for the operation and testing of the system. The home/business owner is not responsible for maintenance or repairs for the septic tank pump line or treatment plant.

INITIAL COSTS:
Each lot owner is responsible for the purchase and installation of a septic tank, sewer line from the home/business to the septic tank and the necessary hook-up fees. All work will be performed by and payment will be made directly to White Cloud Engineering and Construction. Costs may vary and must be paid up on completion of installation.

United Services will install and maintain a STEP system or similar sewer system as approved by the Missouri Department of Natural Resources, along with the sewer line from the septic tank to the force main.

BILLING:
Home/business owner is responsible for a monthly service charge for sewage disposal. United Services will review charge periodically and may adjust with 30 days notification to home/business owner. Billing will commence on the date the sewer system is activated at the home/business. Checks need to be made payable to United Services, P.O. Box 757, Maryville, MO 64468.

Due Date	1st of each month
Late Fee	$5.00 if payment is not received by 4:30pm 21 days from billing date
Disconnect Date	Past due account subject to disconnect any time after the 9th of the following month
Reconnect Fee	$50 in addition to past due billing
Returned Check Fee	$30 fee for all returned checks

EMERGENCY NUMBERS:
White Cloud Engineering and Construction: Office phone -- 660-582-4111
Maryville Area: Kyle Wailings at 660-254-0011   St. Joseph and Savannah Area: Chad Fulton at 816-387-7198

If a representative from White Cloud does not respond within 24 hours, call United Services at 1-800-748-1488

BILLING QUESTIONS:
United Services   1-800-748-1488   Monday through Friday, 8 a.m. to 4:30 p.m.

APPLICATION FOR SEWER SERVICE:
United Services, Inc. agrees to provide sewer service under the following terms:

Customer pays a one-time connect fee of $_____, This fee includes the STEP Unit, up to 50 feet of connecting pipe from the home/business to the STEP Unit, electric wire and control panel from the STEP Unit to the home/business. Extra footage beyond 50 feet for gravity or force main will be bill at $_____ per ft.

Commercial Customer Clause
Customer agrees to pay a monthly sewer service fee of $_____, plus $_____ per 100 gallon of water usage for all gallons over _____ per month, said amount being subject to adjustment at the sole discretion of United Services, Inc. This fee is due the 4th of each month. If the fee is not received by 4:30 p.m. on the 24th of each month, a $5.00 late fee will be assessed. Past due is subject to disconnection any time after the 9th of the following month.

United Services retains ownership of the STEP Unit, control panel and piping and wiring, from the STEP tank to the main plant. United Services will maintain, repair and replace such as described in this agreement.

Date_____   Reported by_____   Lot No._____

Applicant_____   Location_____   Acct No._____

Co-Applicant_____   Home# _____   Work#_____

Address_____   Email_____

_____   Emergency Contact_____

By signing this agreement, the Applicant(s) agree to be bound by the terms and conditions set forth above

_____   ___ _____   _____
Applicant Signature   Social Security Number   Date

_____   _____   _____
Co-Applicant Signature   Social Security Number   Date

Revision Date: June 2019